# Why Ecommerce Needs More Marketing

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BRAND ump

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### Ecommerce is Different...and Complicated







Retailer control

Competition

Complexity



# Strategizing Retail Partnerships



Where your products should be sold



Branded or unbranded products



Prospecting strategy



### **Brand Position**

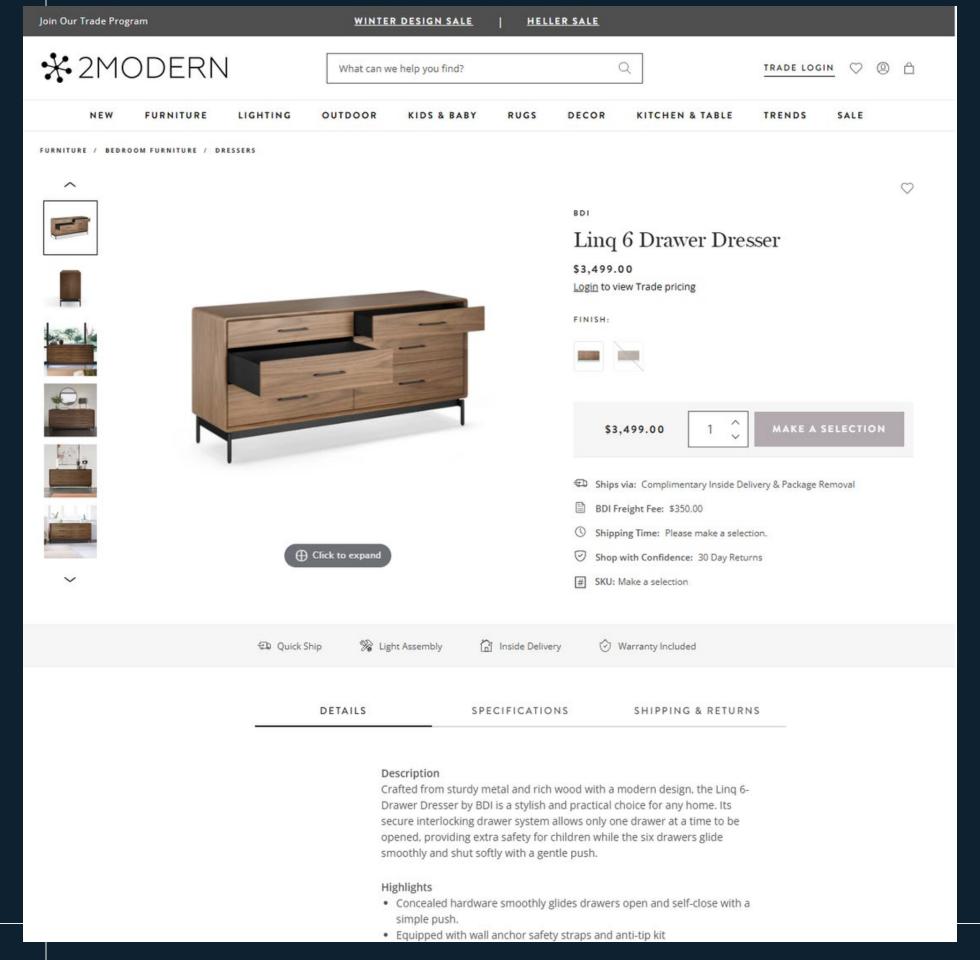
What differentiates your brand?

What adjectives would you use to describe it?

Who is your ideal customer?

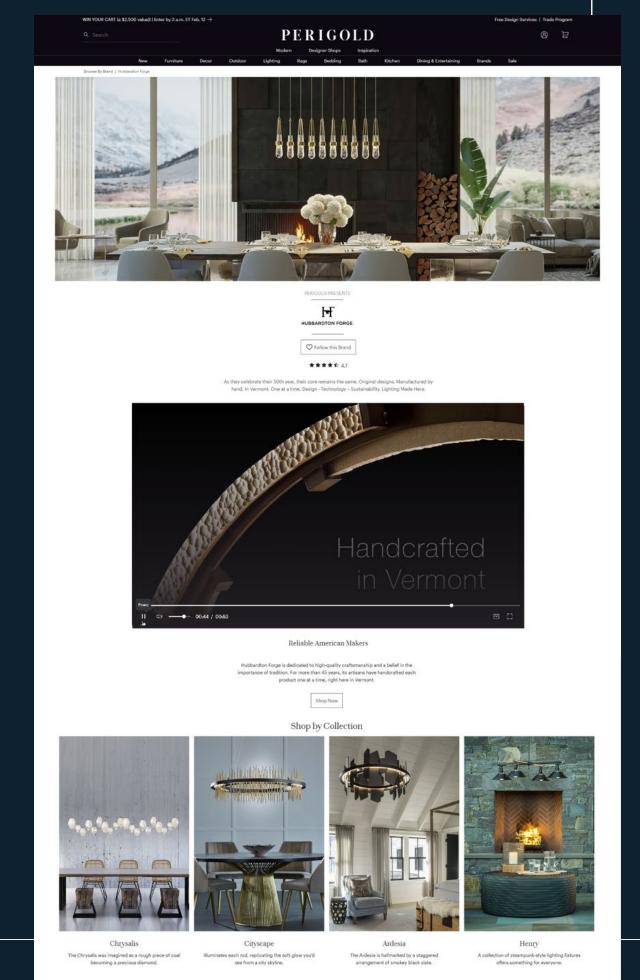
## Merchandising Products Online

Product page = salesperson on the floor



## Merchandising Products Online

Brand stores can tell the story

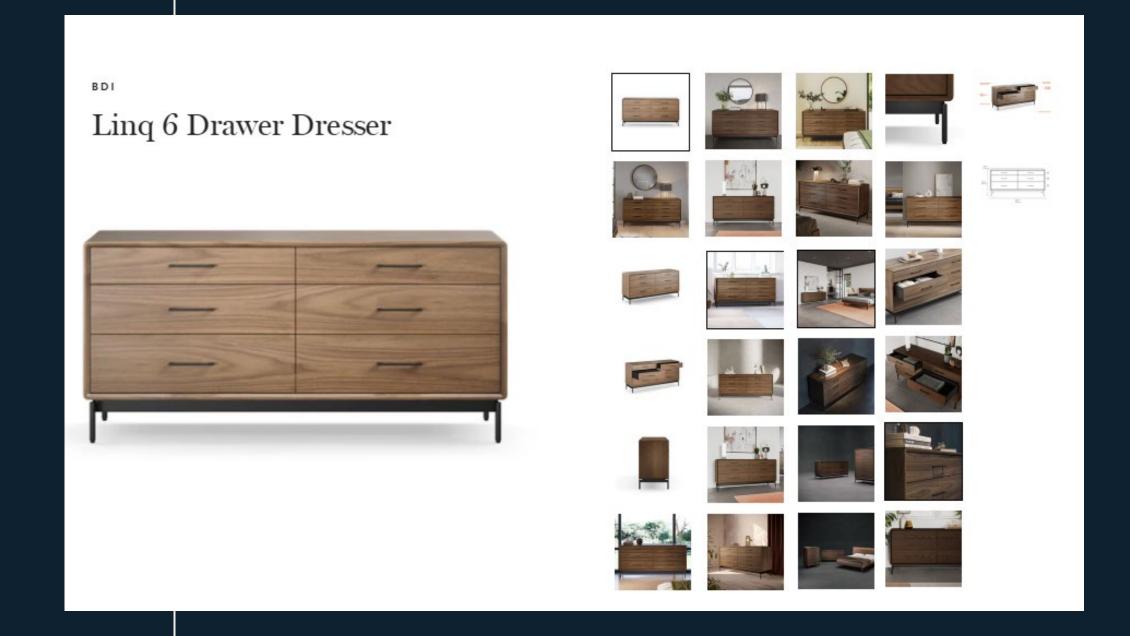




## Developing Digital Assets

### Assume you only have imagery

## Developing Digital Assets



### photos

## Developing Digital Assets

### Go beyond photography



#### Retain your quality

+ brand standards

## Developing Digital Assets



# Retail Advertising + Marketing

Pay to play



6 Colors, 5 Sizes

Destefano Essence Mirror

By Willa Arlo™ Interiors

27" x 27", Gold

★★★☆ (416)

\$107.99 \$315.00

FREE 3-Day Delivery

Get it by Thu, Feb 13

Sponsored

Add to Cart

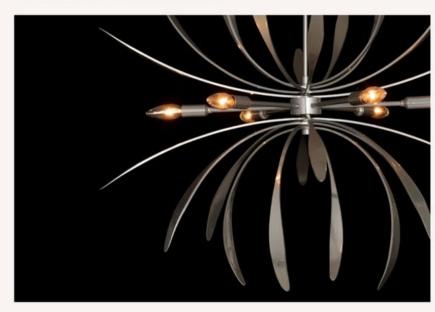
# Retail Advertising + Marketing

Storytelling



#### Behind the Design of Hubbardton Forge's Dahlia Collection

Home -- The Designs -- Behind the Design of Hubbardton Forge's Dahlia Collection

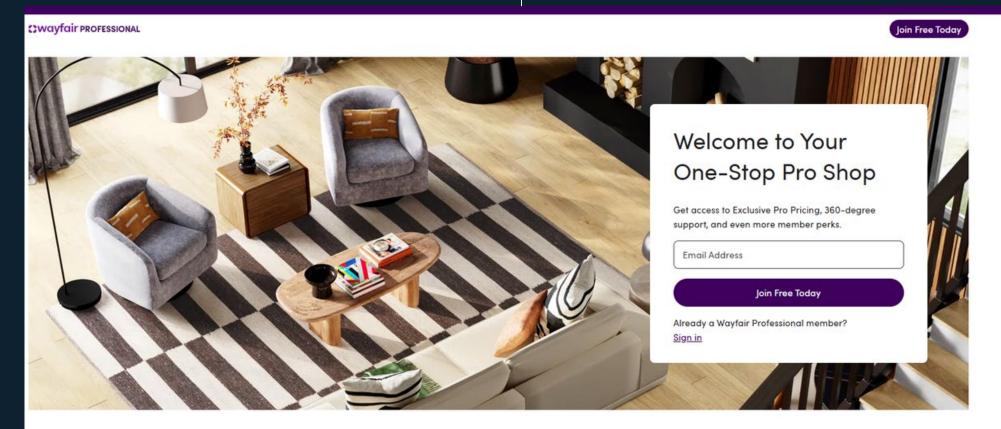


Redolent of a flower in full bloom, the <u>Dahlia Chandelier</u> is a feat of design ingenuity that embodies the idea of functional art. Designed by Paul Marr Hilliard for Hubbardton Forge, the Dahlia is dynamic in its form, with hand-forged petals flaring outward around a central ring of bulbs. Now a best-seller for its combination of industrial materials and sculptural elegance, the Dahlia embodies Hubbardton Forge's commitment to craftsmanship, sustainability and unbridled creativity.



An early design sketch of the Dahlia Chandelier

"The dual role of a piece being functional and aesthetically captivating at the same time can be challenging, but very rewarding especially considering that the idea usually starts with something as simple as a pencil sketch," says designer Paul Marr Hilliard of the process behind the Dahlia. "When the design retains the original visual



#### Benefits for Every Business's Size & Budget



#### **Unrivaled Selection**

Explore residential and commercial items for every space, style, and budget – across Wayfair's network of brands.



#### **Priced for Pros**

Save up to 15% every day with Exclusive Pro Pricing. Plus, get an extra 10% off Wayfair's specialty brands.



#### 360-Degree Support

Get dedicated service at every stage, from sourcing the right products to managing complex projects.



#### Fast, Free Shipping\*

Meet your timelines with thousands of in-stock items as well as consolidated delivery and installation packages.

# Reaching the Online Trade Customer

## Reaching the Online Trade Customer



Training the retailer's sales team



Selling via trade - only website



# Championing a Stellar Customer Experience

Meeting customers' lead time expectations

Providing accurate information



### Working with the Sales Team

Provide context

Lead with curiosity

Emphasize collaboration, not intrusion

Remind them of shared goals



#### Marketing x Ecommerce



Strategizing Retail Partnerships



**Brand Position** 



Merchandising Products Online



Developing Digital Assets



Retail Advertising + Marketing



Reaching the Online Trade Customer



Championing a
Stellar Customer
Experience

### Thank you!



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