



Today, the IKEA Brand is present in 63 markets around the globe

Store visits860 millionWebsite visits 3.8 billionCo-workers219,000

FY23 sales

47.6 billion Euro

### In the US:

- 17,000 co-workers
- 55 retail locations
- 13 distribution centers

re

- 2 wind farms
- 2 solar parks
  - 172k acres of forest

The IKEA brand... from product development to the consumer.

We only sell home furnishing products designed by IKEA of Sweden.



# OUR VISION

#### To create a better everyday life for the many people

#### **Our business direction:**

To offer a wide range of well-designed, functional, home furnishing products at prices so low that as many people as possible will be able to afford them

We are fascinated by life at home.

## Everyone has the right to feel safe at home

### How consumers feel about safety.

ENTER IN

# Interest in the topic of home safety is driven by living situation

Safety isn't top of mind when people buy furniture.

### But people are curious

36

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## Secure It! A case study

## In the US, every 17 minutes there is a furniture tip-over incident.

Since 2000 there have been 581 tip-over fatalities

472 of the fatalities were children



The communication objective:

To raise awareness of the risk of tip-over accidents and how to prevent them.

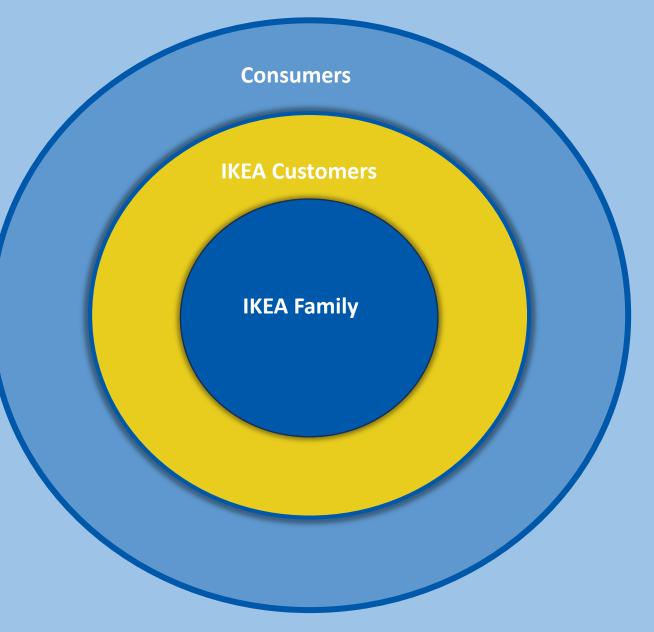
### We need to reach them where they are

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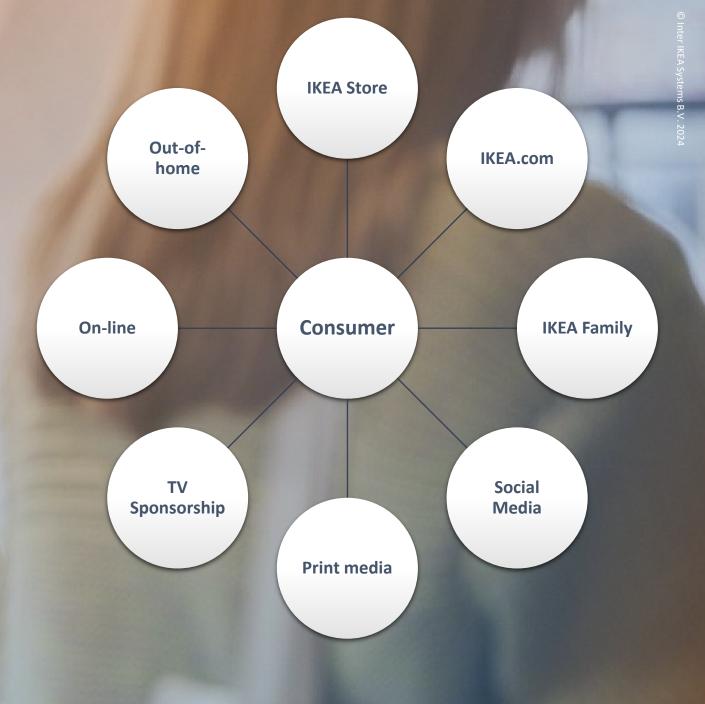
## The long-term approach





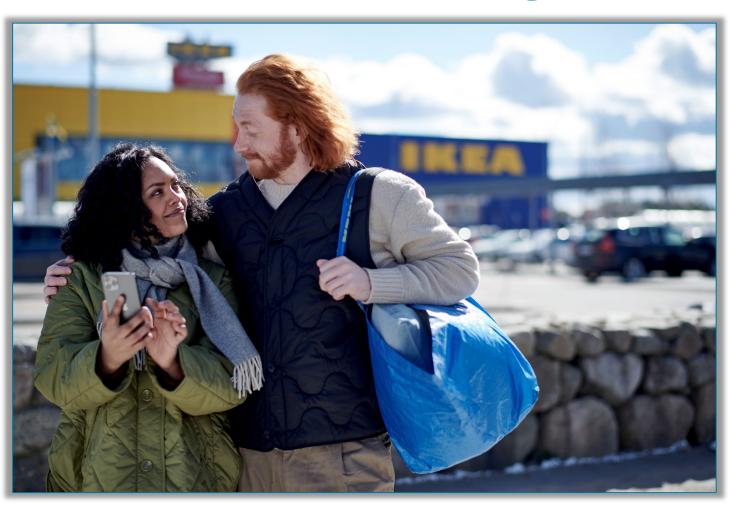
### The

## multichannel approach





## **IKEA Family**







What's more important than having a home that fits your needs? Having one that's safe for everyone in it. Here's a few tips on keeping your spaces safe:

- Always attach your furniture to the wall with tip-over restraints.
- Never place a TV or other heavy objects on furniture not intended for that use.
- · Never allow children to stand, climb, or hang on drawers.
- Never open more than one drawer at a time.
- · Place heaviest items in the lowest drawers.

For more home safety ideas, visit IKEA-USA.com/SaferHomes



IKEA Brooklyn 1000 IKEA Way Brooklyn, NY 12123

Mon-Sat: 10am-10pm Sun: 10am-8pm

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#### **IKEA Family email**





#### 4-drawer chest MALM 31 1/2x39 3/8 " white Of course your home should be a safe place for the entire family. That's why hardware is included so that you can attach the chest of drawers to the wall. Smooth running drawers with pullout stop. If you want to organize inside you can complement with SKUBB box, set of 6. Also available in: black-brown, gray stained, white stained oak veneer Secure it! Avoid tip-over injury. This funiture must be secured to the wall with the included restraints. Design: IKEA of Sweden \$109 IKEA Over for more Design and Quality IRZA of Sweden information >



#### Secure it!

#### Keep your child safe

Prevent tip-over injury or death. Furniture with included restraints must be secured to the wall according to the product's assembly instructions.

Every two weeks a child in the US dies from industrywide furniture, appliances, or TVs tipping over, according to the US Consumer Product Safety Commission.

 Furniture must be permanently attached to the wall according to the product's assembly instructions.

 Never put a TV or other heavy objects on top of a chest of drawers or any furniture not intended for use with a TV.

· Place heavy objects in the lowest drawers.

 Never let children climb or hang on drawers, doors or shelves.



(KEA)





WALL MATERIAL Masonry

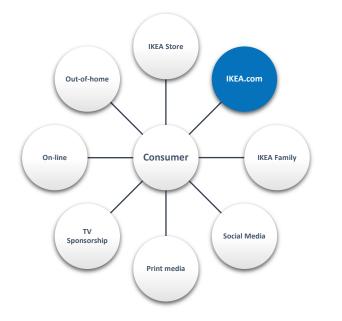
ANCHORING DEVICE

FIGURE 3A

Solid Wall: Plug with screw. For example, an 8mm plug provided with IKEA FIXA plug and screw set. (Figure 3A)

Hollow Wall: Toggle-style. (Figure 3B)





#### Help prevent tip-overs with these four safety tips



Furniture with included restraints must be secured to the wall according to product assembly instructions.

Always place heavy objects in the lowest drawers.

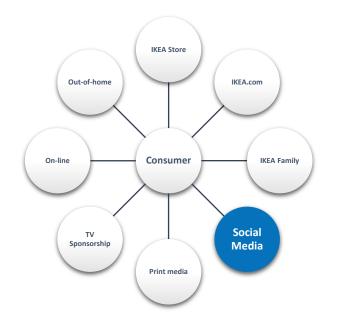


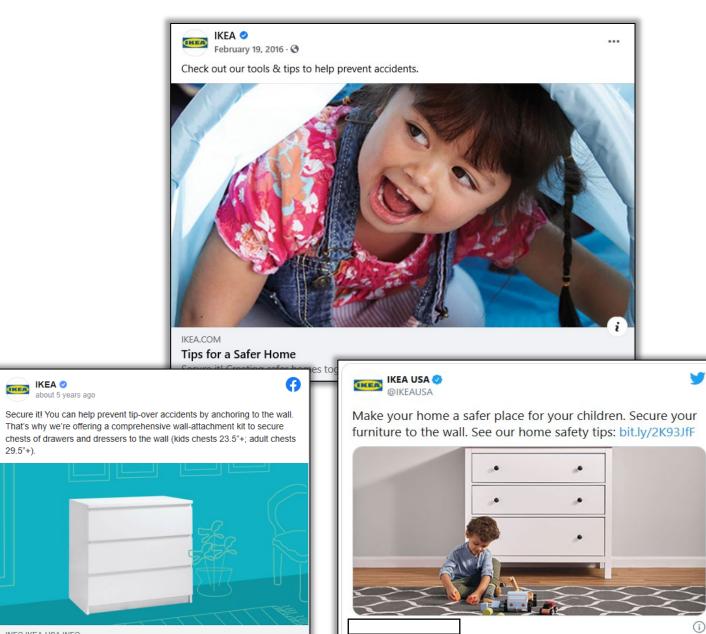
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### **Secure It!**

**Creating safer homes together** 

Never let children climb or hang on drawers, doors or shelves.





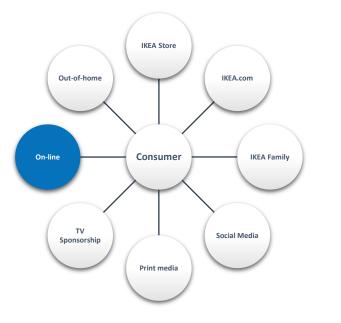
INFO.IKEA-USA.INFO **IKEA Offers Free Wall-Anchoring Kits** Find out how to get the FREE kit in stores or online here.

IKEA <br/>about 5 years ago

29.5"+).

♡ 10 See IKEA USA's other Tweets

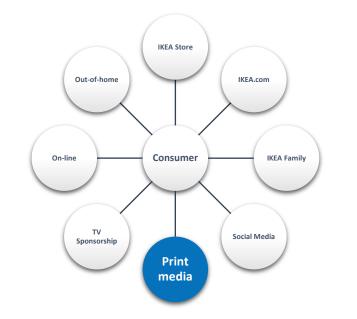
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<ul> <li>Get it fast</li> <li>Nearby</li> <li>On sale</li> <li>Small business</li> </ul>	About 37,500,000 results (0.42 seconds)          IKEA       https://www.ikea.com > campaigns :         Secure it!       Image: Compare the second
Type ^ Lock Latch	Secure it! Furniture must be securely attached to the wall. Use the tip-over restraint provided with the product and the right hardware for your wall type.

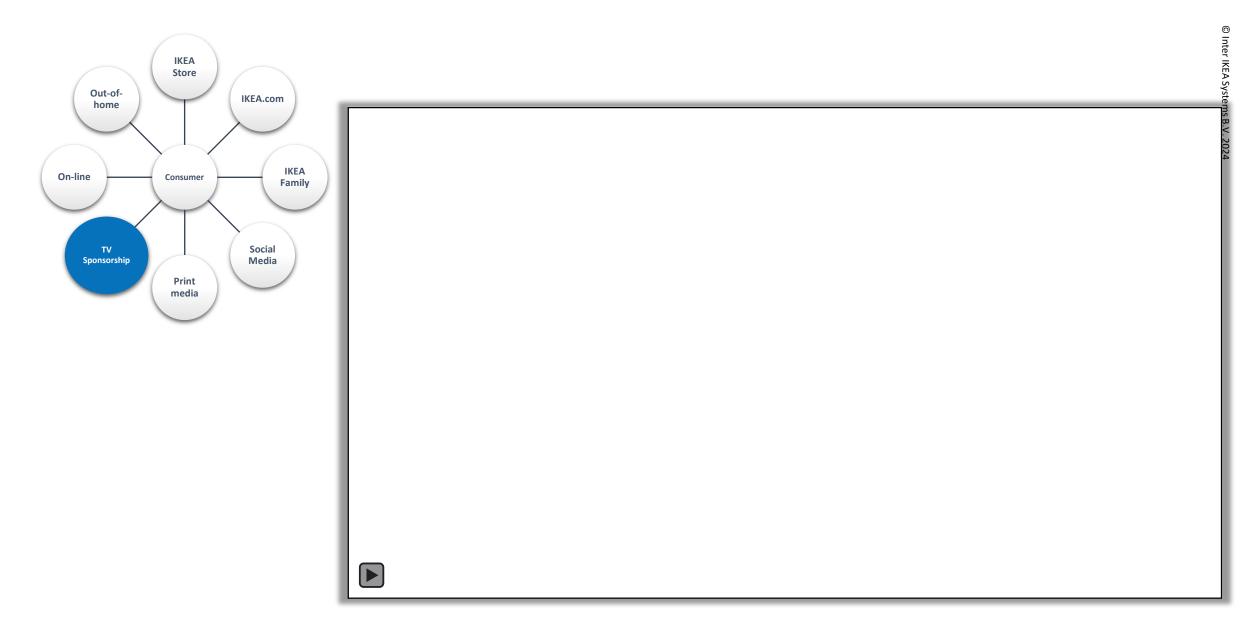
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	Product Safety - IKEA					
	web IKEA products must be safe, from both a health and environmental perspective. We strive to					
	follow <b>the strictest safety</b> and quality laws and standards on the markets where we operate, and at times we even go beyond these and set our own, stricter requirements.					

#### Secure It: Search engine optimization



Secure It: Print ad in People Magazine, and Parent Magazine





PBS Kids: Sponsorship video content

300x250







728x90

300x250 ALT



Secure It: Web banner/display advertising on Popsugar.com, Familycircle.com, Parenting.com, Parent.com







Secure It: Digital OOH with PatientPoint in doctor's offices

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# Follow up Research

**97%** of IKEA Family members surveyed stated that they were **aware of the risk** of furniture tip-over

**52%** of parents with small children from the general population surveyed **recalled seeing** Secure It communication

Safe homes, safe families. See other side for tips on a safer life at home.

**IKE**A





- Always attach your furniture to the wall with tip-over restraints
- Never place a TV or other heavy objects on furniture not intended for that use
- Never allow children to stand, climb, or hang on drawers
- Never open more than one drawer at a time
- Place heaviest items in the lowest drawers

The IKEA Safer Home mobile app helps you make child safety checklists based on your child's age and find easy home safety tips. It can be downloaded for free at your favorite app store. For more home safety ideas, visit **IKEA-USA.com/saferhomes** 

#### Secure It!: Home Mailer Communication

# Update / Improve

#### The communication objective:

To raise awareness of the risk of tip-over accidents and **empower** consumers with the knowledge needed to anchor their furniture to the wall.

### Human factors input

- Clearly show the risk
- Demonstrate the simple way to reduce the risk
- Show the "happy outcome" of taking action



Every year, serious accidents happen when unanchored furniture tips over. Children and older people are especially at risk.

A tip-over accident can happen in an instant. And once it happens, it's too late to stop it.

But there is an easy way to help prevent it. Anchor your furniture to the wall. It's something anyone can do – and if you're well prepared and know how, it only takes a moment.

In this guide we'll show you how, in 5 simple steps.

Ready? Let's get right into it.



Just a Moment: Wall Anchoring Guide brochure



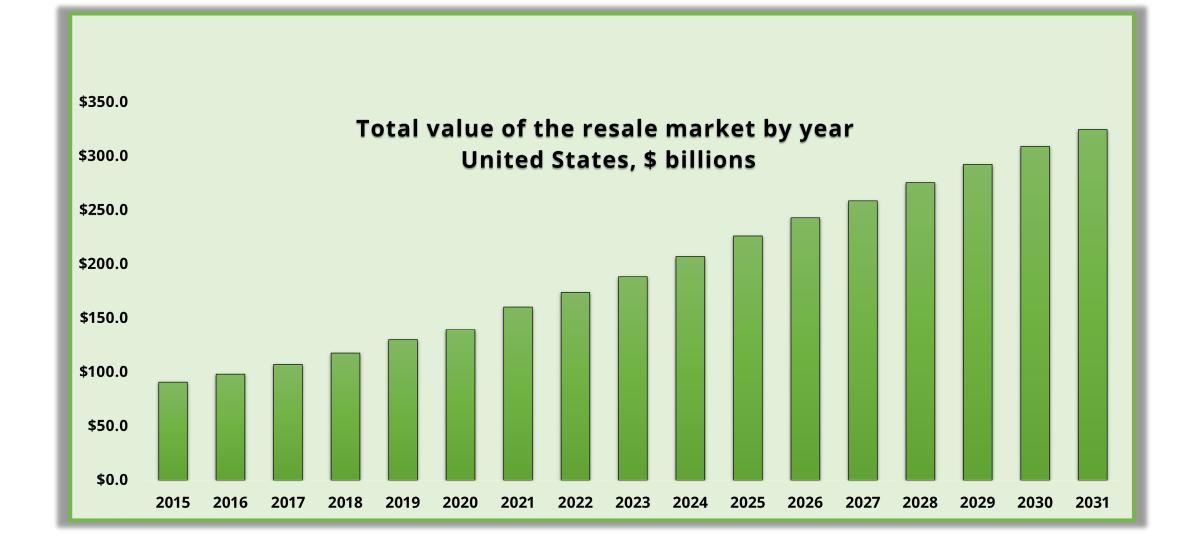
# **Social Media**



Make your home a safer place for little ones by anchoring your furniture to the wall. Get your free kit today!



# Secondhand Safe Use Campaign



Data from Mercari 2023 Reuse Report



From IKEA circularity research:

IKEA Furniture can be resold 3 - 4 times during the lifespan of the product

# The communication objective:

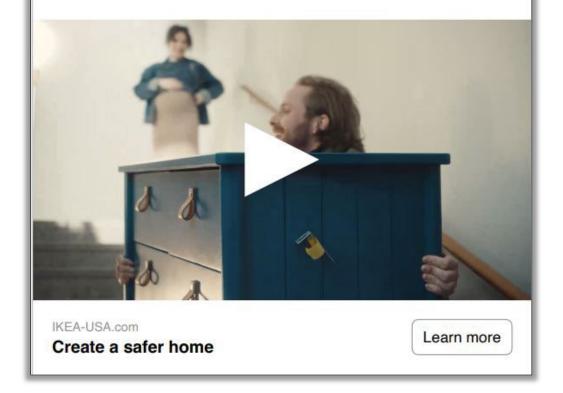
To raise awareness of the risk of tip over, and the need to anchor furniture to the wall to reduce the risk

> To educate customers how they could get a **free wall anchoring kit** for their secondhand IKEA furniture

#### The Most Vital Piece Might B Missing: Concept video

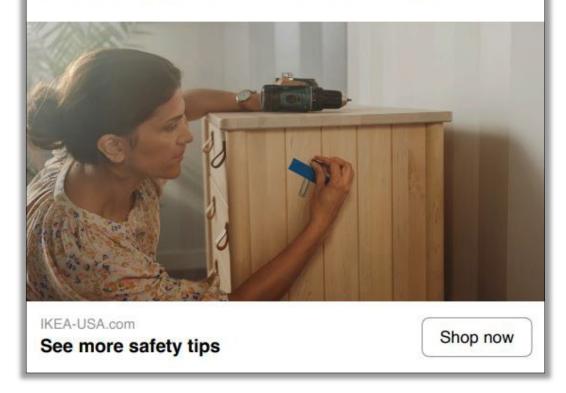
#### IKEA 🥝

No matter where your IKEA piece is from, make sure to anchor it to the wall. Get your free kit today!





Is your new IKEA piece pre-loved? No matter where it's from, we want to help you create a safer home. Get a kit today!



The Most Vital Piece Might Be Missing: Social Media

## **Result:**

**47%** increase in wall anchoring kit orders

#### To create a better everyday life for the many people

# Tack!

