L A Z B O Y°

#### From reclining to reclaiming









\$1,239.99

Wayfair

 $\star\star\star\star\star(2k+)$ 

Cedar Leather Match · Chaise...



La-Z-Boy -James Leath...

\$779.00

Homemakers...

 $\star\star\star\star\star$  (39)

Brown · Armchair · Recliner · 42....



La-Z-Boy -Reed 36" Wi...

\$899.99 Wayfair

**★★★★★**(70)

Walnut Leather

Match · Armch...



La-Z-Boy -Randell 45.5"...

\$1.579.99

Wayfair

\*\*\*\*\*(228)

Harvest Leather

Match · Armch...



Randell 45.5" Wide Leather...

\$1.549.99

Wayfair

**★★★★** (228)

**Dark Chocolate** 

Leather Match ...



La-Z-Boy Astor Leather...

\$899.00

Homemakers...

\*\*\*\*\*(227)

**Chestnut Leather** Match · Armch...



\$1,269,99

 $\star\star\star\star\star(2k+)$ 

Match · Chaise...

**Dune Leather** 

Wayfair

**Pinnacle** La-Z-Boy -Leather Matc... Randell...

\$1.047.00

Homemakers...

30-day returns

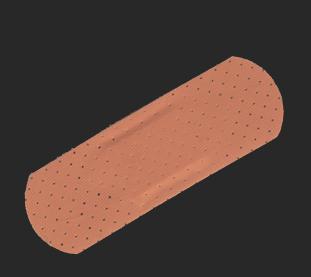
Brown · Armchair

· Recliner · 46....

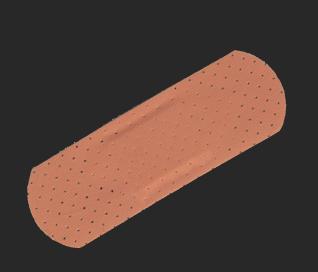


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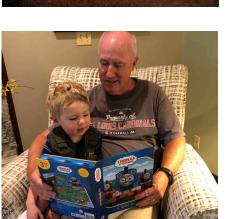






# We existed in memories.



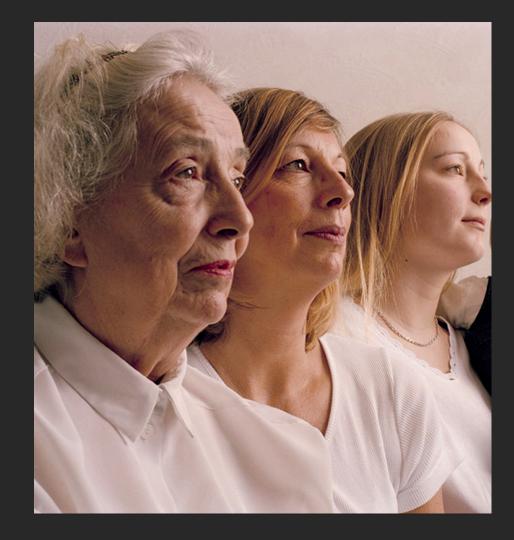








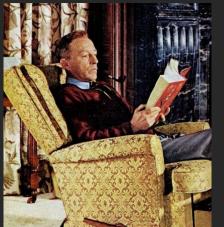
# Our core consumer was aging.

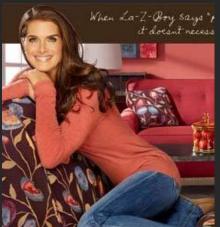


We were trying to be something we're not.



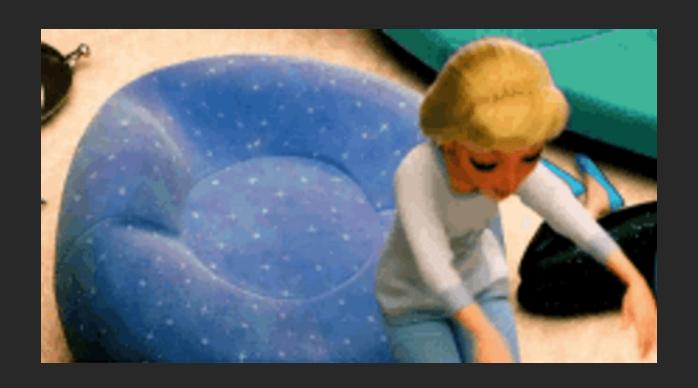






















Rest is important, it's valuable, it's productive, it makes us stronger, it's necessary.

Rest is important, it's valuable, it's productive, it makes us stronger, it's necessary.

01 find our people 02 commit to our true identity 03 break the rules

### 01 find our people









### 02 commit to our true identity











For decades, the La-Z-Boy has carried with it a sense of relief—physically (of course), but also in terms of social expectations. It defies polite décor as the blemish on a 'put together room, at once the most uncouth but most welcoming seat."

#### **David Micon**

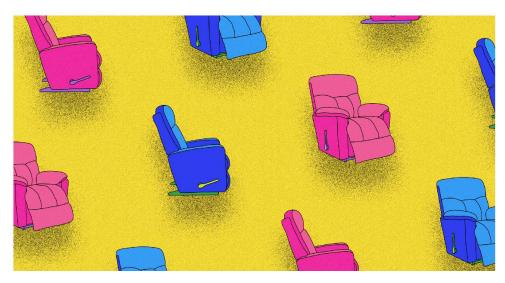
Author of furniture-focused newsletter For Scale



#### The Everlasting Appeal of the La-Z-Boy Recliner

By Zoë Sessums

Illustration by Lizzie Soufleris



03
break
the rules











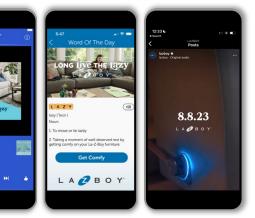








My Station ~













# What's happened since launch in August 2023?

Furniture companies in a rut as fewer people buy big-ticket items

By Samantha Delouya, CNN

② 3 minute read · Updated 2:28 PM EDT, Wed September 13, 2023







#### BUSINESS INSIDER One unintended consequence of the unaffordable housing market: Crashing furniture sales

Phil Rosen Sep 12, 2023, 1:38 PM EDT







# Brand health growth

#### BRAND FUNNEL

When consumers are able to link the advertising to La-Z-Boy, we see significant improvements across the brand funnel.

Simply recognizing the ad is not enough to move brand funnel metrics.





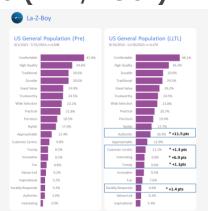
LZB LLTL CAMPAIGN ANALYSIS

A/B/C indicates significant at 05% (eve)

#### BRAND ATTRIBUTES (PRE/POST)

Pre/Post LLTL introduction shows that La-Z-Boy is maintaining strong equities in Comfortable and High Quality and building equity in:

- Authentic
- > Interesting
- > Socially Responsible
- Customer Centric
- > Trendy



# Resurgence of La-Z-Boy in culture



"I have a big gym in my house, over 300 square ft. I have 8 items in there I work out with. But the greatest thing is a La-Z-Boy in the middle. I'll pump a few weights, walk on the treadmill, sit on the La-Z-Boy and take a nap. Greatest life ever."



### La-Z-Boy stock strength and same store sales growth

### La-Z-Boy stock gains 5% after company's earnings beat, dividend increase

Published: Nov. 29, 2023 at 5:24 p.m. ET



We continue to take a long-term approach to investing in our business and are making steady progress toward building a more agile supply chain and optimizing our network. Although consumer traffic trends remain a headwind, La-Z-Boy remains well positioned to continue outperforming the industry due to our iconic brand, consumer preferred shopping experience, and long-term approach to investing in our business, enabled by the strength of our balance sheet. We are well positioned to grow at a pace double the market and deliver double-digit operating margins over the long term.

MELINDA WHITTINGTON

President and Chief Executive Offi

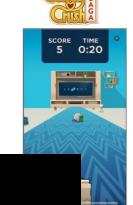
### More creativity and experimenting

#### **Marketing** Daily

#### La-Z-Boy Launches Do-Not-Disturb Decor

by Sarah Mahoney @mahoney sarah, January 5, 2024





6/00:48



















### be real.

## be real. be relevant.

## be real. be relevant. be unexpected.



# thank you